

Acorn Technologies, Inc.
1415 Hwy 85 North
Suite 310-197
Fayetteville, Georgia 30214

Initial Service Agreement

Thank you for your business. We look forward to helping you today and for many years to come. As with any relationship, we believe things work more smoothly when we agree on how business will be conducted. Please complete the following agreement.

I/we agree to comply with the following terms:

1. All labor charges are non-refundable.
2. All hardware is sold with a manufacturer's warranty. If the manufacturer's warranty is less than 1 Year, Acorn Technologies, Inc. (Consultant) warranties the hardware from the end of the manufacturer's warranty to the end of 1 Year from the date of purchase. NOTE: Consultant's warranty is void if covered hardware has been serviced by anyone other than Consultant.
3. All merchandise may be returned within 30 days. There is a 10% restocking fee on all items except special-order items. There is a 20% restocking fee on special-order items.
4. Licensed software is not refundable.
5. There is a \$25 charge on returned checks.
6. Invoices are due and payable to Acorn Technologies, Inc. upon completion of the work.
7. All unpaid sums that are not in dispute shall bear interest at the rate of 1.5% per month.
8. Cost of collection, including reasonable attorney's fees, shall be borne by the client.
9. All merchandise remains the property of the Consultant until paid in full.
10. Consultant shall not be bound by any terms or conditions printed on a purchase order, check, or correspondence from client without prior written acceptance of such terms.
11. Quotations and responses to requests for quotations do not include the price of sales tax or shipping unless these items are explicitly stated. Client is responsible for the cost of sales tax and shipping of all merchandise.
12. Consultant will not perform work for clients with past due balances. This includes but is not limited to emergency services.

